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**EASTERN JACKSON COUNTY
WORKFORCE DEVELOPMENT BOARD**



Serving Eastern Jackson County Mo. including:
Independence, Blue Springs, Lee's Summit, Grandview, Raytown,
Sugar Creek, Buckner, Grain Valley, Oak Grove, Lone Jack, and other municipalities.

The Full Employment Council, Inc. (FEC) is the fiscal
agent and workforce support organization for the
Eastern Jackson County Workforce Development Board.

Workforce Opportunity and Innovation Act (WIOA) Policy

VETERAN PRIORITY OF SERVICES AND ACCESS TO ADULT SERVICES POLICY

POLICY NUMBER: 2024-10

EFFECTIVE DATE: 08-01-2024

APPROVED BY

Clyde McQueen, President/CEO
Full Employment Council, Inc.,
Administrative Entity/Fiscal Agent
Eastern Jackson County Workforce Development Board

INQUIRIES

Questions about this issuance should be addressed by email to Andrea Robins, Managing Director Planning, Compliance and Partnership Systems at arobins@feckc.org.

PURPOSE

The purpose of this Issuance is Priority of Service for veterans and eligible spouses, when available Adult Employment and Training funds are limited.

BACKGROUND

WIOA requires that Local WDBs must establish policies and describe the Priority of Service for veterans and eligible spouses.

The Full Employment Council, Inc. is an Equal Opportunity Employer/Program. Auxiliary services are available. MO relay 711.

PRIORITY OF SERVICE POLICY—VETERANS PRIORITY

The following describe how Priority of Service for Veterans and Eligible Spouses will be incorporated into all program areas.

Veterans' priority of service is a requirement in all programs funded wholly or in part by DOL. Priority is measured in terms of enrollment in affected programs. For all programs with statutory requirements, veterans must meet the program eligibility requirements in order to obtain priority of service. If they meet those specific program eligibility requirements, they will receive priority of service.

In the WIOA Adult and Dislocated Workers Program, the current law requires that first priority for career and training services be given to public assistance recipients and low-income individuals when adult funds allocated to a local area are limited.

When veteran's priority is applied in conjunction with recipients of public assistance and other low-income individuals, veterans and their spouses will receive the highest priority followed by these non-veteran members.

- First, to veterans and eligible spouses who also are included in the groups given statutory priority for WIOA adult formula funds. This means that veterans and eligible spouses who also are recipients of public assistance, other low-income individuals*, or individuals who are basic skills deficient would receive first priority for services provided with WIOA adult formula funds.
- Second, to non-covered persons (individuals who are not veterans or eligible spouses) who are included in the groups given priority for WIOA adult formula funds.
- Third, to veterans and eligible spouses who are not included in WIOA's priority groups. Fourth, to any other populations identified by the Governor or Local Board for priority.
- Last, to non-covered persons outside the groups given priority under WIOA.

*Note: When past income is an eligibility determinant for Federal employment or training programs, any amounts received as military pay or allowances by any person who served on active duty, and certain other specified benefits must be disregarded for the veteran and for other individuals for whom those amounts would normally be applied in making an eligibility determination. Military earnings are not to be included when calculating income for veterans or transitioning service members for this priority

Additionally, in those programs, where targeting of groups is a discretionary or optional priority at the local level, veterans' priority takes precedence over those optional or discretionary priorities. Veterans' priority is applied in advance of the opportunities and services provided to the population group covered by the optional priority.

Veterans and their spouses are identified and engaged at the point of entry at Job Center. Upon identification of an individual as a veteran, such individual will be provided with information regarding any applicable (statutory) eligibility requirements for those programs and/or services. This includes ensuring that the veteran is aware of:

- 1) Their entitlement to priority of service;
- 2) The full array of employment, training, and placement services available under priority of service; this includes connection to education and training programs, benefits and services, connection to supplemental services, one-on-one assessments, resume reviews, follow-up as appropriate, matching to employers and matching to specific employers committed to hiring veterans, such as employers participating in the "Show me Heroes" initiative; and
- 3) Any applicable eligibility requirements for those programs and/or services.

The processes for identifying covered persons will not require verification of the status of an individual as a covered person at the point of entry, unless they immediately undergo eligibility determination and enrollment in a program.

Veterans will be notified regarding priority of service by providing printed materials describing all services. They will also be informed of the required priority of service and services available at orientation.